DeskTime

Security you don't have to second-guess

Built to meet global security standards and designed for peace of mind. Here's how DeskTime provides data protection you can rely on—**every day, without exception**.

MILESTONE
Users Love Us

SPRING 2025
Grid Leader

SPRING 2025
High Performer
ENTERPRISE

Patricia has approved your absence request
May 23, 2025, 09:00 - 16:00 (7h 0m)
View details

Change password

Ann has tracked time on unproductive app
instagram.com
View details

Suspicious screenshot

George has a suspicious screenshot
facebook.com
View details

Enable two-factor authentication

Compliant with international security standards

At DeskTime, protecting your data is built into everything we do. We follow trusted international data protection and security standards to ensure your team's information is safe, wherever you are.
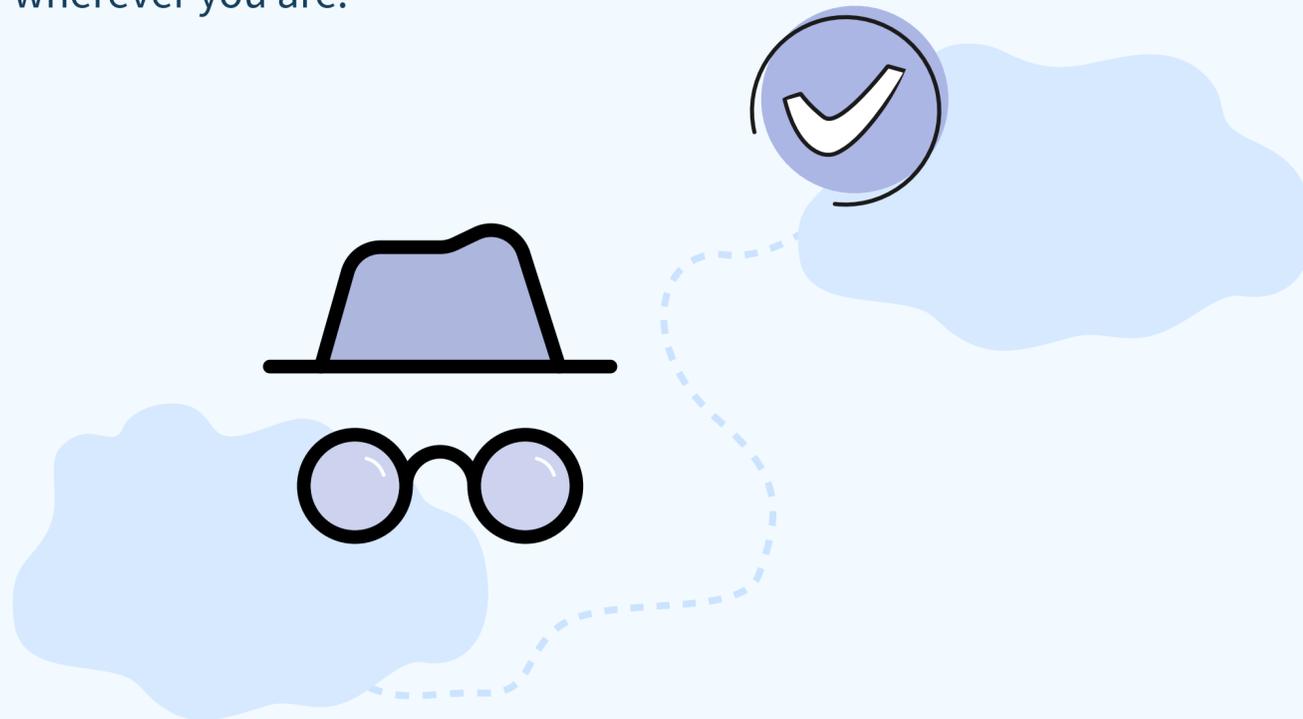
ISO 27001 & ISO 27701 compliant

DeskTime's infrastructure and data handling procedures comply with ISO 27001 and ISO 27701, two of the most trusted international standards for information security and privacy.

GDPR compliant

DeskTime is fully compliant with the General Data Protection Regulation (GDPR). Every part of our system is designed with your privacy and your legal obligations in mind—from how we collect data to how we store and process it.

Data encryption

All DeskTime user data is encrypted both in transit and at rest. Whether data is moving between systems or being stored on our servers, it's protected by industry-standard protocols automatically and without exception.

Two-factor authentication

Two-factor authentication (2FA) lets your team enable an extra layer of protection. It's quick to set up and adds significant security to every account, especially for teams working remotely or handling sensitive data.

Backups and reliability

DeskTime maintains 99.95% uptime, ensuring the system is available when your team needs it. Regular, restorable backups keep your data accessible and safe from unexpected issues.

Privacy Policy

Our Privacy Policy clearly explains what data DeskTime collects, how it's used, and how it's protected—so you're never left guessing.

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Transparent and user-first

At DeskTime, transparency is a core part of user security, so nothing is hidden behind jargon or complexity. You deserve to know exactly what's happening with your data.

User control and visibility

Security is never a one-time effort. We continue to refine, test, and strengthen our security practices to stay ahead of new risks, so you can focus on growing your business, knowing your data is protected.

Protecting your team's personal space and data is easy with DeskTime. Explore features that put privacy first without compromise.

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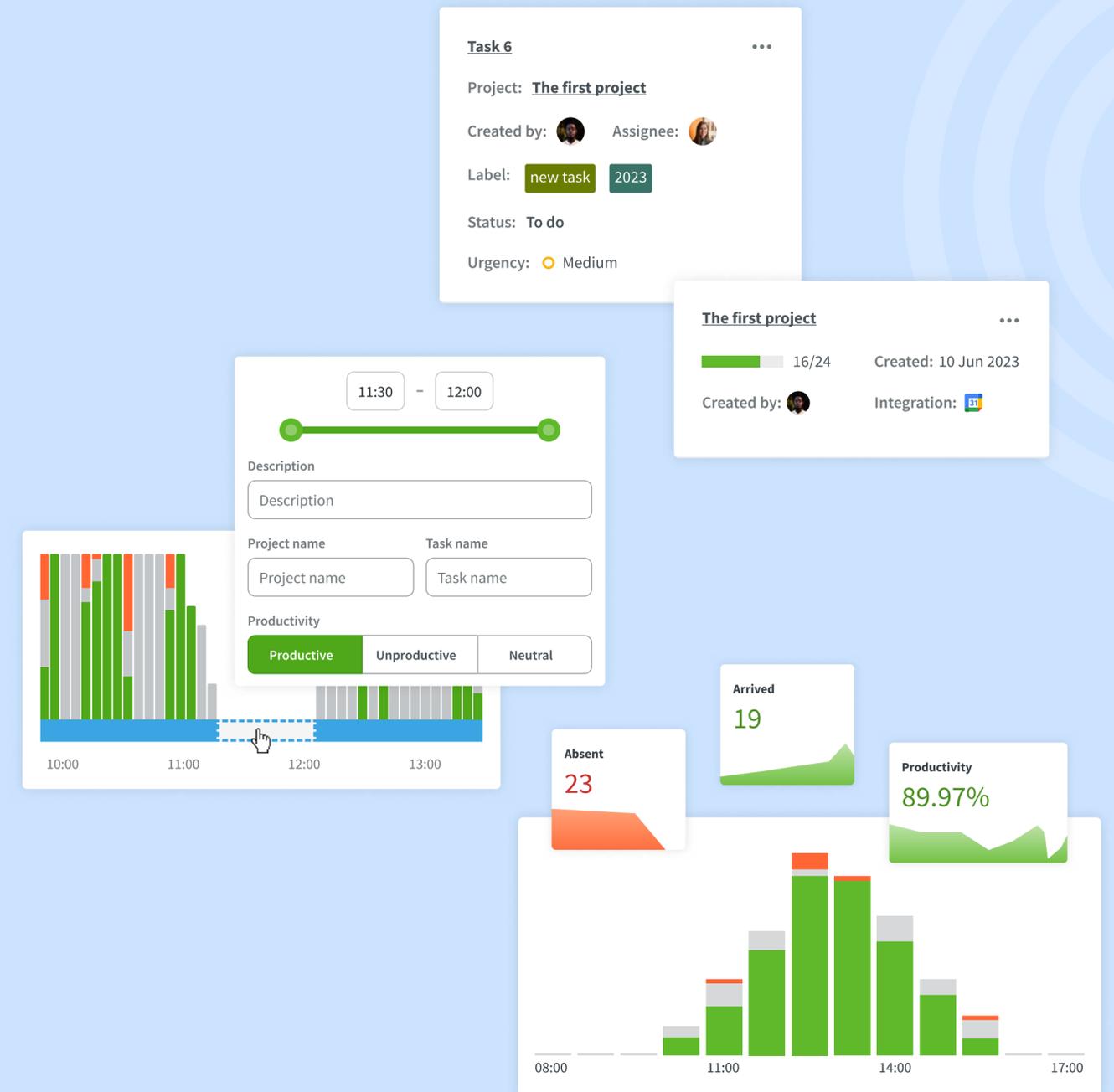
User-based access

DeskTime uses **role-based access**, which allows you to set permissions by role, and make sure that only authorized users can access specific data.

Screenshot blur

When **screenshot** monitoring is necessary, you can blur them to avoid collecting more data than you need.
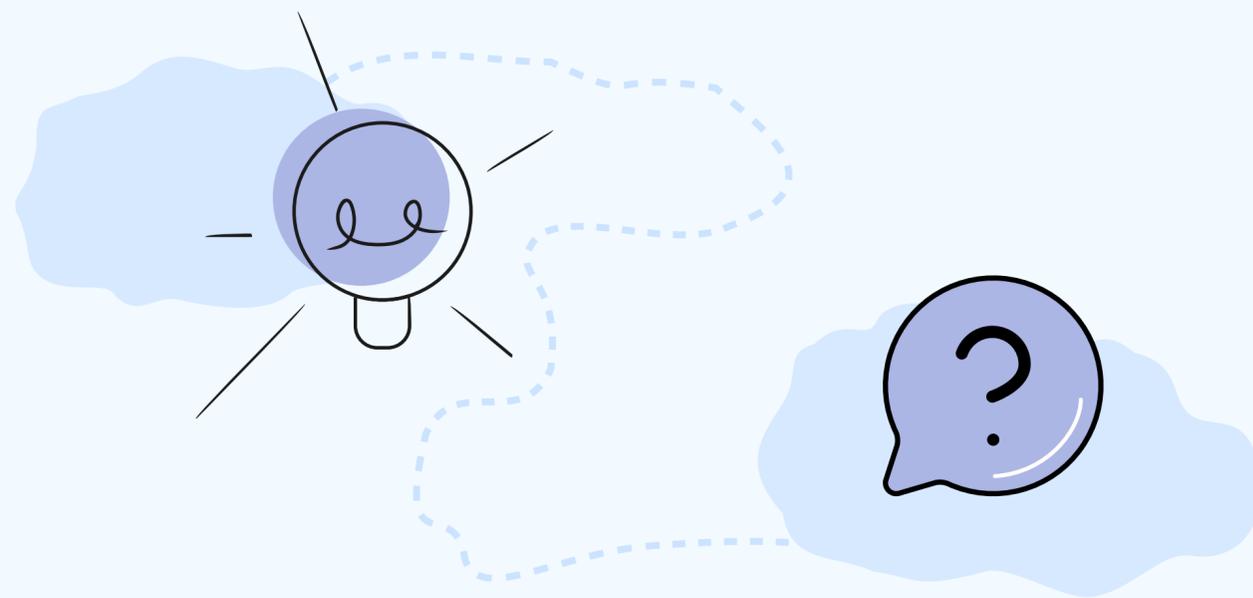
Private time

Allow your employees to temporarily put tracking on hold with the **Private time** feature. It's a simple way to offer autonomy and respect personal space.

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Privacy-first features and security FAQs

Can DeskTime user data be minimized or anonymized?

Admins can disable specific features like app tracking, window titles, and screenshots. When features are disabled, this data is either not collected or automatically dropped before it's stored. Users can be anonymized with custom IDs that DeskTime can't trace back to individuals.

Where are DeskTime's servers located?

DeskTime's physical servers are located in Germany and Latvia. To ensure service reliability and performance, we use cloud-based services from providers such as Amazon Web Services (AWS) and Microsoft Azure, located in Germany and Ireland.

Can DeskTime be hosted locally?

Since DeskTime is a SaaS product, it's not available as an on-premises solution.

How does DeskTime access systems?

DeskTime's desktop app tracks activity only if features are enabled. Once downloaded, it can log active apps, browser tabs and links, mouse and keyboard activity, and take screenshots.

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DeskTime

Since 2011, DeskTime has helped teams worldwide hit their productivity goals

Connect with your DeskTime expert to see how it can help yours.

bm certification
ISO 27001
ISO 27701
System certification

GDPR

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