

DeskTime Third-Party Sub-processors

Name of Sub-processor	Categories of personal data and Purpose of Processing	Location of Processing
LinkedIn Corporation, ActiveCampaign, LLC AC PM, LLC (PostMark) Google Ireland Limited, Apple Inc.	Processing of personal data required to register a new client or an individual user of DeskTime	EU, US
LinkedIn Corporation, Google Ireland Limited, Apple Inc.	Processing of data required to authenticate the end-user of DeskTime (using web or app sign-in form)	EU, US
Google Ireland Limited, Slack Technologies, Inc., AC PM, LLC (PostMark)	Processing of end-user data entered by the client (employer) in order to create new DeskTime user profiles	EU, US, Canada
Google Ireland Limited, Zendesk, Calendly, LLC, WhatsApp LLC, Meta Platforms Ireland Limited (Facebook Messenger), Microsoft Corporation (Skype), ActiveCampaign, LLC AC PM, LLC (PostMark) ZOOM Video Communications, Inc.	Processing of data to communicate with existing clients (individual users) of DeskTime system to provide customer support	EU, US

<p>Google Ireland Limited, ZenDesk, Calendly, LLC, WhatsApp LLC, Meta Platforms Ireland Limited (Facebook Messenger), Microsoft Corporation (Skype), ActiveCampaign, LLC AC PM, LLC (PostMark) ZOOM Video Communications, Inc.</p>	<p>Processing of data to communicate with existing clients end-users of DeskTime system (employees of the client) to provide customer support</p>	<p>EU, US</p>
<p>Amazon Web Services EMEA SARL., SIA "TET", Hetzner Online GmbH, MessageBird UK Limited (Pusher)</p>	<p>Processing of personal data of clients and users to provide the services available in DeskTime system and configure users' account</p>	<p>EU, UK</p>
<p>Amazon Web Services EMEA SARL, SIA "TET", Hetzner Online GmbH, MessageBird UK Limited (Pusher)</p>	<p>Processing of personal data of clients' end users (employees of DeskTime clients) to provide the services available in DeskTime system and configure users' account</p>	<p>EU, UK</p>
<p>AC PM, LLC (PostMark)</p>	<p>Sending customers and end-users various transactional notifications, relating to use of the system, payments, new features, updates, etc.</p>	<p>EU, US</p>

<p>Capterra Inc., Meta Platforms Ireland Limited, Genesis Digital, Google Ireland Limited, ActiveCampaign, LLC LinkedIn Corporation, ZenDesk, Calendly, LLC SIA Clarity Labs</p>	<p>Processing of personal data of potential clients to promote DeskTime system, send marketing communication (also to blog subscribers), organise video calls and demos</p>	<p>EU, US</p>
<p>ActiveCampaign, LLC Survicate S.A.</p>	<p>Processing existing customer, end-user data to gather information on the usability of the service, test new features, carry out surveys and interviews</p>	<p>EU, US</p>
<p>Meta Platforms Ireland Limited, Google LLC, LinkedIn Corporation, youtube.com, SIA Clarity Labs</p>	<p>Monitoring www.desktime.com visitors using cookies and website monitoring tools</p>	<p>EU, US</p>
<p>AS Idea Bits Latvia, PayPal Inc (Braintree), Stripe Inc, AC PM, LLC (PostMark)</p>	<p>Processing of data required to issue an invoice, add payment method, process automatic payments</p>	<p>EU, US</p>

Effective as of December 2, 2024.